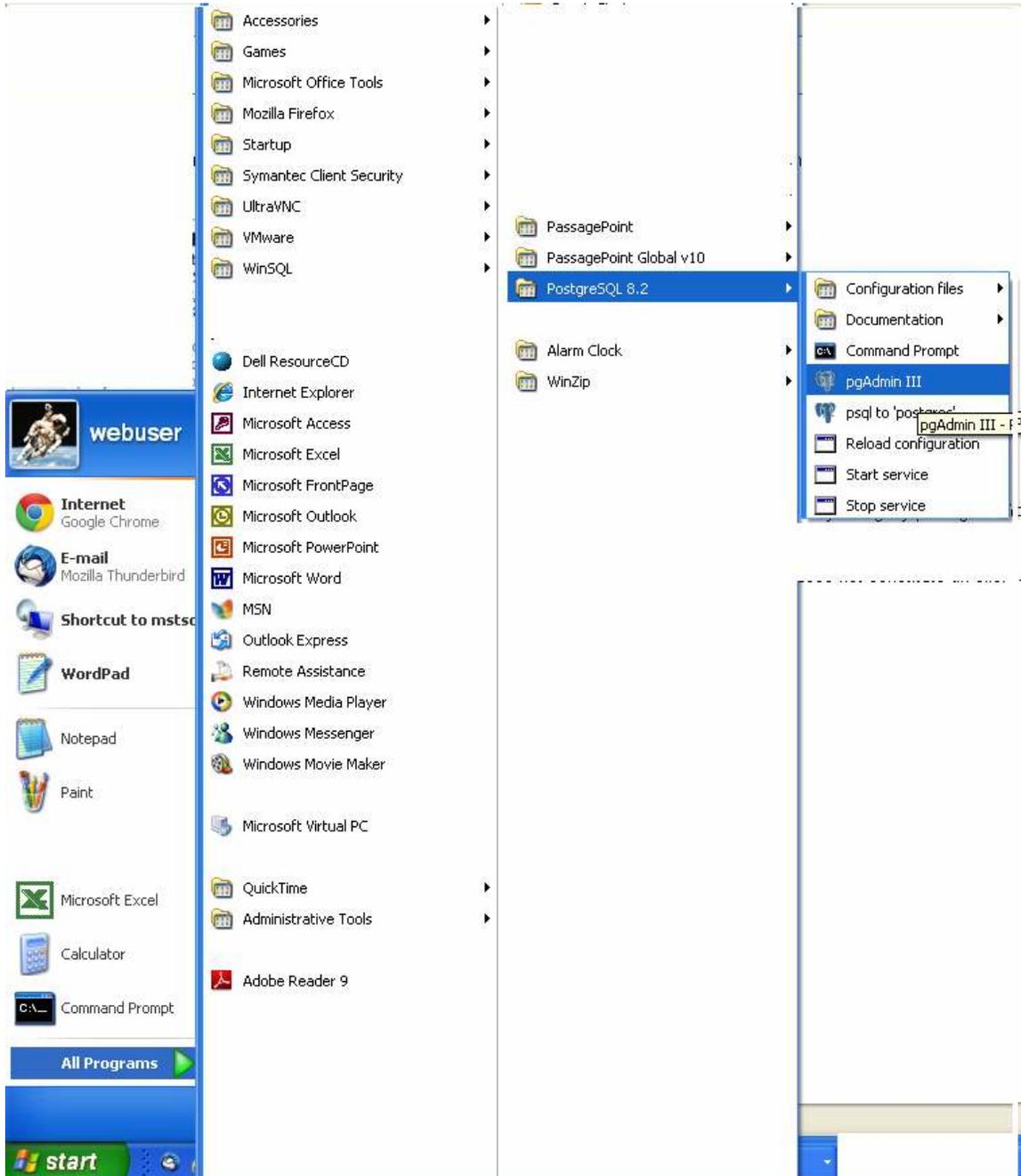


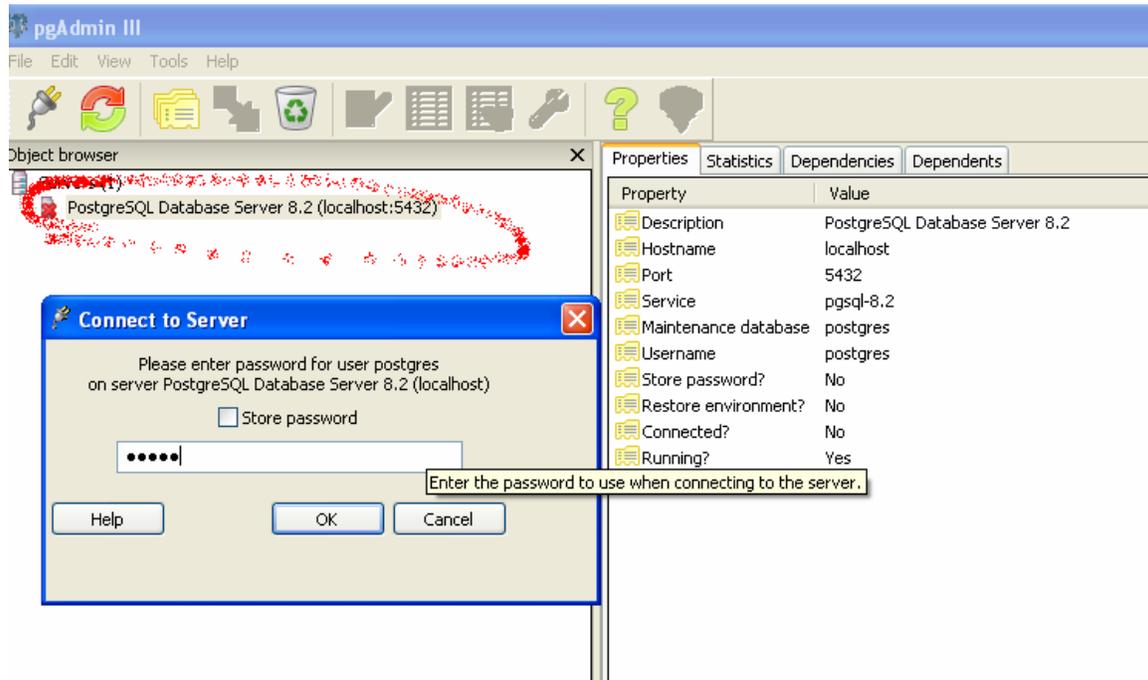
How to reset the Admin Password

Postgresql:

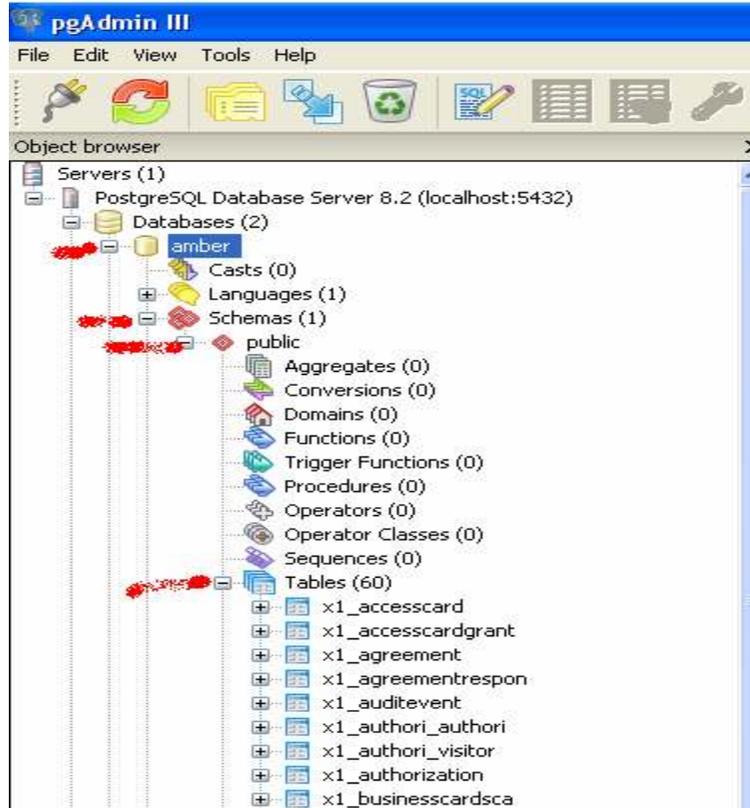
Select PPAdminIII and run



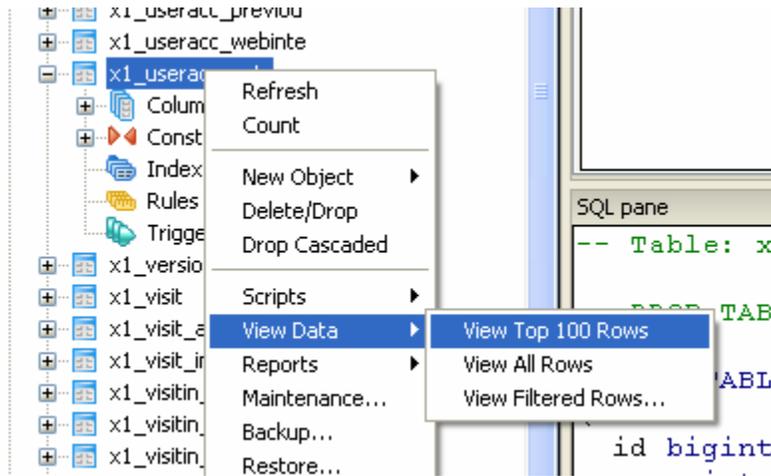
Click on “postgreSQL Database...” And enter “amber” for the password (without quotes).



Expand till you see tables



Find x1_useraccount and select “view top 100 rows”



Find the x_login account and click once in the x_password and change it to

1B2M2Y8AsgTpgAmY7PhCfG==

| | id [PK] bigint | vnum integer | x_newuser boolean | x_failedlogins integer | x_username character varying(255) | x_login character varying(255) | x_password character varying(255) |
|----|-----------------|--------------|-------------------|------------------------|-----------------------------------|--------------------------------|-----------------------------------|
| 9 | 13743914116710 | 0 | FALSE | 0 | Administrator User | admin | 1B2M2Y8AsgTpgAmY7PhCfG== |
| 10 | 13743914116712 | 2 | FALSE | 0 | Kiosk User | kiosk | |
| 11 | 13743914116711 | 1 | TRUE | 0 | cha yang | chaya123 | |
| 12 | 13743914116710 | 0 | TRUE | 0 | Elton John | elton | |
| * | 13743914116710 | 0 | TRUE | 0 | jessica Alba | jalba | |
| | 13743914116710 | 0 | TRUE | 0 | Brandon Trieu | btrieu | |
| 7 | 13743914116720 | 0 | TRUE | 0 | So Trieu | sot | |
| 8 | 13743914116720 | 0 | TRUE | 0 | Rashid Ahmad | rashida | |
| 9 | 13757658012120 | 0 | TRUE | 0 | web | web | JWel7JcF63rCyYQDPgYnQ== |
| 10 | 13757658012251 | 1 | TRUE | 0 | webuser | webuser | RmTM0osqc9rUDipaqOdI9w== |
| 11 | 137576580122516 | 16 | TRUE | 0 | aaa | aaa | R7zlx09Yn0hn29V+nKn4CA== |
| 12 | 13757658012442 | 2 | TRUE | 0 | bbb | bbb | CPjgJgxkQYUQzvsrBu7lzQ== |
| * | | | | | | | |

Restart passagepoint server service. Admin password is now reset to blank.